Zack Hartinger

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(360) 706-4035 Olympia, WA * *

EDUCATION

South Puget Sound Community College

AAS Software Development

GPA: 3.89 Vice President's List, Presidents List

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SKILLS & INTERESTS

- Programming/Computer: C#, ASP.NET Core, MVC, Entity Framework, T-SQL, HTML5, CSS3, Bootstrap, Sass, JavaScript, React, Vue.js, Java, Android Development, PowerShell, Git
- Soft skills: Extremely hardworking, highly motivated, strong communicator, fast learner, creative problem solving, conflict resolution, active listening, leadership, empathy, integrity
- Interests: Mountain biking; Bikepacking; Gaming; Learning new things; Reading docs for programming languages

PROJECTS

Punch Time Management: I am currently developing a full stack application (React frontend, ASP.Net Core API, Azure SQL database). This solution will simultaneously make the task of submitting work hours easier for employees via a simple form, get staff on unified verbiage to describe their work tasks, and provide a suite of features for HR to view this data in one place saving time and effort in the invoice and payroll process. I will deploy this solution to be used by my current employer and hope to grow this software to be used by other small blue-collar companies.

WORK EXPERIENCE

Outdoors By Design

Construction Foreman/Team Lead | Aug. 2021 - Present

- Outdoors By Design is a landscaping company that specializes in designing and installing custom outdoor spaces. As foreman I am responsible for translating technical drawings into material realities.
- Effectively communicate with customers regarding their design vision and explain building/technical details in common language. Discuss materials used, structural features; integrate feedback and ensure potential changes are within budget and scope of the design.
- Delegate tasks based on crew members' strengths to meet critical deadlines. Strong ability to resolve conflicts respectfully through empathetic communication.
- Install Bluetooth/Wi-Fi outdoor lighting and irrigations systems. Educate customers on how to use these systems and adjust for seasonal shifts as well as common troubleshooting techniques they can employ.
- Manage project budgets ensuring that tasks are completed within the allotted labor hours and cost of materials. General Labor/Builder | Aug. 2019 – Aug. 2021
- Used common tools for prepping and building paver patios, retaining walls, flagstone patios and walkways, irrigation systems, and outdoor lighting.
- Applied surveying techniques to establish grades on technical terrain in preparation for construction projects.

Denison Global

Parking Enforcement Supervisor | Mar. 2016 – Jul. 2019

- Trained new employees on fulfillment of basic job duties, expected performance, and de-escalation techniques to deal with difficult customer interactions. Provided 40+ hours of training per new staff member.
- Tracked employee performance via spreadsheets and field audits. Supplied additional support or disciplinary action as necessary.

Parking Enforcement Officer | Jul. 2015 – Mar. 2016

- Provided excellent customer service: clearly explained parking rules, how to use parking technology, and answered any customer questions.
- Strong ability to stay calm during high stress customer interactions. Was professional and polite; informed customers how to challenge tickets.

Aug. 2019 - Present

Olympia, WA

Jul. 2015 – Jul. 2019 Indianapolis, IN

Dec. 2024 Olympia, WA

GitHub